

Stuart Gibbs

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<http://stuartgibbs.info>

EDUCATION

Bachelor of Science in Business - Butler University, May 2017

Major: Management Information Systems

Minor: Recording Industry Studies

GPA: 3.26/4.0

PROFESSIONAL EXPERIENCE

Front End Developer (March 2019 – Present)

The National Association of Mutual Insurance Companies (NAMIC) – Indianapolis, Indiana

- Configure and modify Wordpress websites; create and maintain themes, features, and plugins.
- Translate and implement UI/UX designs; develop and deploy NAMIC internal and client websites.
- Work directly with internal and external clients to fulfill requirements for updates, additions, and maintenance to websites and user interfaces.
- Communicate to end-users, answer support requests, and provide technical support as needed.
- Implement responsive design; test for quality assurance including cross-browser compatibility.

Software Quality Assurance Analyst (November 2018 – March 2019)

iLAB, LLC – Indianapolis, Indiana

- Designed test plans, scenarios, scripts, and procedures.
- Manually tested new software to ensure functional requirements, system compliance, and technical specifications were adhered to.
- Reviewed and reported defects against business documentation throughout the systems development life cycle.

Level I & Level II Technical Support Specialist (July 2017 – June 2018)

Clubessential – Cincinnati, Ohio

- Specialized in supporting advanced website, reservation, CRM, and mobile app product issues.
- Consulted with clients to provide HTML and CSS troubleshooting expertise for various website issues.
- Composed and corrected basic to advanced SQL queries for CRM product line.
- Identified and resolved issues with client tee time and dining reservation booking engines.

Information Commons Intern (January 2016 – May 2016)

Butler University – Indianapolis, Indiana

- Collaborated with staff members and IT department to generate detailed documentation for the use of newly installed Lightboard technology.
- Designed Lightboard room signage and demonstrated use of technology to numerous faculty members.
- Assisted business librarians in providing business research training for over 100 students.
- Nominated for the Butler University Student Employee of the Year Award.

LEADERSHIP AND SERVICE EXPERIENCE

Online/Social Media Chair – Colleges Against Cancer Executive Board (September 2014 – May 2015)

- Collaborated with executive board to promote Relay for Life event on social media websites.
- Updated and maintained the Relay for Life of Butler University event website.

Member – Phi Delta Theta Fraternity (March 2013 – September 2015)

- Completed 45 hours of community service with the following organizations: Midwest Food Bank, Gleaners Food Bank, and The Humane Society of Indianapolis.
- Completed 26 philanthropy hours and personally raised \$375 in donations for Relay for Life events.